



# ACCOMMODATION BOOKING & CLUB POLICY

## 2023 SEASON



### BOOKING POLICY

#### Booking

In order to secure your booking:

- A deposit equivalent to one (1) night's stay is required at the time of booking. Suite bookings will not be confirmed until deposit is received.
- The balance is payable 30 days prior to date of stay.
- Unpaid suites will be released if balance is not paid 30 days in advance and deposit will be forfeited.
- Reservations made within 30 days are payable in full at the time of booking.

The price quoted is per suite per night and includes breakfast.

#### Cancellations

- Made 30 days or more in advance of stay: the deposit is non-refundable, no further payment is due.
- Made less than 30 days in advance of date of stay: payment is non-refundable but transferable to another date within existing season (subject to availability).
- In the event of curtailment of stay, the above policy on cancellations will apply.
- No shows: failure to check-in on the appointed date will result in full forfeiture of pre-payment. Refunds will not be issued.

\* All cancellations/changes must be confirmed to Old Head Golf Links in writing by email, quoting the reservation number.

#### Check In/Check Out

Our guest check in time is 3 pm. Guest arriving early who wish to ensure that their accommodation is available on arrival are advised to book their suite from the night prior to their desired arrival date. This should be done when the reservation is made. Applicable suite rates apply.

Our check out time is 11 am. Guests who wish to depart after this time are advised to extend their booking by an extra day at the time of booking. Applicable suite rates apply. Alternatively, secure baggage storage facilities are available.

#### Date Changes

Date changes are permitted (subject to availability) without penalty.

#### Confirmations

All reservations will be confirmed in writing by email. A confirmation number will be issued for each booking made. Please quote this number as a reference in any correspondence to us regarding a particular booking.

#### Golf Tee Times

We recommend booking all golf tee times directly with the Club on (+353) (0)21 477 8444 (ext. 203) or [reservations@oldhead.com](mailto:reservations@oldhead.com) at the same time as your accommodation reservation to avoid disappointment. Tee time reservations are regulated by the Golf Policy.

### CLUB POLICY & INFORMATION

#### Mobile/Cell Phones

Old Head Golf Links also wishes to have a suitable Club policy in place when it comes to the use of mobile/cell phones, tablets and other such devices. This is for the comfort of all our Members and Guests.

- Mobile/Cell phones must be maintained in the vibrate or silent mode at all times.
- Text messaging, emailing or internet access is allowed in all areas of the clubhouse as long as no sound is emitted.
- Taking and making of verbal calls is allowed in all areas of the clubhouse except the bar and restaurants.
- Video calls or calls on speaker are not allowed at any time.

#### Dress Code

Old Head Golf Links aims to operate a contemporary and forward-thinking dress policy appropriate to a modern-day golf club. It is in all our interests to maintain appropriate standards of casual but smart dress in keeping with the golfing traditions and values of the Club.

- Appropriate clothing and footwear is required throughout the clubhouse and its facilities.
- Cut-offs, short shorts, hoodies, tank tops, sporting jerseys and the like are prohibited.
- Smart denim is permitted as acceptable attire in the Clubhouse. Denim must be in good repair and without any rips or tears, frayed ends or holes, tattered or dirty and must fit appropriately.
- Golf hats may not be worn in the bar or restaurants when seated at any time.
- In the restaurants, jacket and shirt (with or without tie) or smart casual wear is acceptable. Golf attire and denim are not encouraged in the dining room after 7pm.

#### Food & Beverage

- Breakfast is served in Old Head's de Courcey Restaurant and lunch in the Lusitania Bar or on The Terrace.
- Dinner is served in the de Courcey Restaurant. Reservations are recommended.
- A limited menu is available for room service.

#### Spa

- The Spa at Old Head offers a place to unwind and restore. Working with GROUND products we offer a comprehensive range of Massages as well as our renowned Signature Body & Facial Treatments. Please contact us for the latest brochure.
- Appointments must be made at least 24 hours in advance. A disclaimer must be signed before all treatments. A copy can be sent to you ahead of time for review.

#### Location

- Directions to the club are available on our website [www.oldhead.com/location](http://www.oldhead.com/location)
- GPS coordinates for Old Head are 51°37.046' North 8°32.449' West. The Eircode is P17 CX88.

#### Other information

- All suites are non-smoking.
- A maximum of 2 persons may share a suite.
- The Lighthouse and attached cottages are the property of the Commissioners of Irish Lights and are not accessible to guests.
- Course Maintenance begins at 6 am daily. For their safety, guests will only have access to the course during hours of play and at their allocated tee time.
- As suites are adjacent to the 18<sup>th</sup> green, care must be taken when walking outside.
- During playing hours, helicopters land regularly at the Club. Whilst endeavouring to keep landing and take off times reasonable, we apologise in advance for any associated noise.
- ATM and Bureau de Change facilities are available at the Club.
- Children under the age of 12 are not permitted in the suites, the clubhouse or on the golf course at any time.
- Pets are not permitted on the property or course at any time.
- The Club does not accept responsibility for loss of or damage to personal property.